BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Order Instituting Rulemaking on the Commission's Own Motion into the Service Quality Standards for All Telecommunications Carriers and Revisions to General Order 133-B.

Rulemaking 02-12-004 (Filed December 5, 2002)

ADMINISTRATIVE LAW JUDGE'S RULING GRANTING MOTION FOR PROTECTIVE ORDER

This ruling grants Pacific Bell Telephone Company's (SBC California)

April 1, 2003 motion for leave to file under seal the proprietary portion of

SBC California's opening comments in response to the March 7, 2003 Assigned

Commissioner and Administrative Law Judge ruling modifying the comment

cycle and proposed schedule. SBC California states the proprietary labor rates
and task times contained in Attachment 3 are sensitive, confidential competitive

cost data that access to without a non-disclosure agreement and protective order

would place SBC California in immediate danger of irreparable harm.

SBC California further states such data are highly relevant to competitive

marketing and pricing strategies. We have granted leave to file identical or

comparable sensitive financial information under seal. By this ruling, the motion

for a protective order is granted. Parties that seek to include this proprietary cost
data in pleadings must file the document and/or attachment containing such

data under seal. Redacted non-confidential versions of SBC California's opening

comments will remain part of the public record.

150895 - 1 -

R.02-12-004 JLG/hf1

IT IS RULED that:

1. Pacific Bell Telephone Company's (SBC California) motion for a protective

order is granted to the extent set forth below.

2. The cost data referred to as Attachment 3 to SBC California's April 1, 2003

opening comments that were filed under seal as an attachment to the motion for

a protective order shall remain under seal for a period of two years from the date

of this ruling and during that period shall not be made accessible or disclosed to

anyone other than Commission staff except on further order or ruling of the

Commission, the Assigned Commissioner, the assigned Administrative Law

Judge (ALJ), or the ALJ then designated as Law and Motion Judge.

3. Leave is granted to parties seeking to file pleadings containing the above-

referenced cost data to file those pleadings under seal with the Commission's

Docket Office.

4. If SBC California believes further protection of this information is needed

after two years, it may file a motion stating the justification for further

withholding the material from public inspection, or for such other relief as the

Commission rules may then provide. This motion shall be filed no later

than 30 days before the expiration of this protective order.

Dated, June 27, 2003, at San Francisco, California.

/s/ JANICE GRAU

Janice Grau

Administrative Law Judge

- 2 -

CERTIFICATE OF SERVICE

I certify that I have by mail this day served a true copy of the original attached Administrative Law Judge's Ruling Granting Motion for Protective Order on all parties of record in this proceeding or their attorneys of record. Dated June 27, 2003, at San Francisco, California.

/s/ HELEN FRIEDMAN
Helen Friedman

NOTICE

Parties should notify the Process Office, Public Utilities Commission, 505 Van Ness Avenue, Room 2000, San Francisco, CA 94102, of any change of address to insure that they continue to receive documents. You must indicate the proceeding number on the service list on which your name appears.

The Commission's policy is to schedule hearings (meetings, workshops, etc.) in locations that are accessible to people with disabilities. To verify that a particular location is accessible, call: Calendar Clerk (415) 703-1203.

If specialized accommodations for the disabled are needed, e.g., sign language interpreters, those making the arrangements must call the Public Advisor at (415) 703-2074, TTY 1-866-836-7825 or (415) 703-5282 at least three working days in advance of the event.